



# TECHNOLOGY & INNOVATION SUMMIT 2021

Keeping the energy going

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# Today's Agenda

- 11.00AM - **Welcome & Introduction**
- 11.10AM - **Opening Address** Professor Alan Brown  
University of Exeter Business School
- 11.30AM - **The role of technology in insurance deals**  
Richard Yerbury COO Charles Taylor Group
- 12.15PM - Management Panel Debate - **Leading change in a hybrid world**
- 1.00PM - Networking Lunch - **Sponsored by Charles Taylor InsureTech**
- 1.45PM - **Information Security - A constant challenge**  
Fireside chat with Wayne Lewandowski, Vice President, Entrust
- 2.30PM - **The changing world of IT development**  
David Kuhn - Director, Mendix and Christian Kitchen, Miller
- 3.15PM - **Networking Teabreak**
- 3.30PM - **How technology is changing the face of DA business**  
Panel: Shane Hustwayte Insurity and Market colleagues
- 4.15PM - **Keeping the energy going - Panel of Business Leaders**  
Moderated by Paul Wishman, CGI
- 4.45PM - **Closing remarks** by Olly Venables, Charles Taylor InsureTech
- 5.00PM - Networking Drinks



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# Digital Transformation - how the pandemic made a difference

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**Professor Alan Brown**  
**University of Exeter Business School**









# The role of technology in insurance deals

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**Richard Yerbury**  
COO Charles Taylor

**Charles  
Taylor** 



# Roundtable Exercise

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What strategies has your organisation used to effectively integrate businesses, teams and staff, especially in a remote environment?







## LMF Panel

### Leading change in a hybrid world

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**Moderator Roger Oldham**

**Mike Walsh - Allied World**

**Katharine Bishop - Operations Leader**

**Olly Venables - Charles Taylor**

**InsureTech**



# Roundtable Exercise

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Discuss a technology related change project in your firm which has either progressed or been delivered satisfactorily over the last 20 months. What lessons were learned?







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BACK AT 1.45PM



NETWORKING  
EVENT





# Information Security A constant challenge

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Wayne Lewandowski  
VP of Global Sales



ENTRUST







## The changing world of IT development

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**David Kuhn**  
Insurance Solutions Director



**Christian Kitchen - Miller Insurance**  
Head of Technology & Innovation

**TEA BREAK**

**BACK AT**

**3.30PM**



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# How technology is changing the face of Delegated Authority

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Shane Hustwayte  
Account Director

The logo for insurity, featuring the word "insurity" in a lowercase, bold, sans-serif font. The letter "u" is stylized with a blue-to-purple gradient.





# What have we learned today

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Closing remarks from  
Olly Venables

Charles  
Taylor  InsureTech

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